

FILING A COMPLAINT

Contact Information for Prospective or Current Students who want to File a Complaint with New Brunswick Theological Seminary's Accreditors and/or with its State Approval or Licensing Entity (New Jersey Association of Colleges and Universities).

1. Commission on Accrediting of the Association of Theological Schools (ATS) The Commission has a policy regarding complaints against member schools (see section XI of the Commission Policies and Procedures). Please note that complaints must be filed in writing and must provide evidence that the member school is in violation of a stated policy or accrediting standard or a membership criterion. The Association of Theological Schools The Commission on Accrediting 10 Summit Park Drive Pittsburgh PA 15275-1110 412-788-6505 <http://www.ats.edu/contact-us> Direct Link to Instructions to File a Complaint: <http://www.ats.edu/uploads/accrediting/documents/commission-policies-and-procedures.pdf>
2. Middle States Commission on Higher Education (MSCHE) The MSCHE has policies and procedures for filing complaints against member schools. All complaints must be submitted using the Commission's official complaint form located in the "Complaints Involving Member and Candidate Schools" document at the following link: <http://www.msche.org/documents/ComplaintsInvolvingMemberCandidate.pdf> Middle States Commission on Higher Education 3624 Market Street, 2nd Floor West Philadelphia, PA 19104 267-284-5000 www.msche.org
3. The National Council for State Authorization Reciprocity Agreements (NC-SARA) licenses New Brunswick Theological Seminary to provide online education to students in every state in the USA except California. The complaint process is outlined in this document: <https://nc-sara.org/student-complaints>
4. The New Jersey Association of Colleges and Universities licenses New Brunswick Theological Seminary to offer degrees in the State of New Jersey. Complaints against the seminary must be submitted in writing with the New Jersey Association of Colleges and Universities at the following address: Office of the Secretary of Higher Education 20 West State Street 4th floor, PO Box 542 Trenton, NJ 08625-0542 609-292-4310 <http://www.state.nj.us/highereducation/>
5. The New York State Education Department licenses New Brunswick Theological Seminary to offer the Master of Divinity and Master of Arts in Pastoral Care and Counseling at the St. John's site in Jamaica, Queens, New York. This licenses in limited to in-person instruction. Online instruction is covered via NC-SARA. Complaints must be submitted in compliance with these guidelines <http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university>